



Secretariat: Canada (SCC)

Secretary: D. Zimmerman

Status of the ISO 9000 Family of Standards

Please find attached an updated report on the current status of ISO/TC 176 Document Family. This document is intended to primarily reflect the current status of ISO/TC 176 documents in accordance with the stage of each document's particular development stage.

Given the requirements of ISO's Technical Management Board with respect to the application of *ISO Guide 72, Guidelines for the justification and development of management system standards*, the Secretaries of the Technical Committee and Subcommittees of ISO/TC 176 have undertaken to classify the documents according to the management system standard (MSS) types A, B or C. These MSS types are defined as follows:

Type A – Management Systems Requirements Standard

Standard that is intended to provide the marketplace with relevant specifications for the management system of an organization to demonstrate its capability to meet internal and external requirements (e.g. by assessment of that capability by internal or external parties)

Examples

- Management system requirements standards (specifications).
- Management system sector-specific requirements standards.

Type B – Management Systems Guidelines Standards

Standard that is intended to assist an organization to implement and/or to enhance its management system by providing additional guidance to the elements of a management system requirements standard, or stand-alone guidance with no equivalence to a management system requirements standard.

Examples

- Guidance on the use of management system requirements standards.
- Guidance on the establishment of a management system.
- Guidance on the improvement/enhancement of a management system.
- Management system sector-specific guidelines standards.

Type C – Management Systems Related Standards

Standard that is intended to provide further information on specific parts of the management system or guidance on related supporting techniques, in addition to management system standards.

Examples

- Management system terminology documents.
- Standards on auditing, documentation, training, monitoring, measurement and performance evaluation.
- Standards on labelling and life-cycle assessment.

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1. Current Standards and Documents

Standard/ document	Title	Edition	Publication Date	Comment	MSS Type
ISO 9000:2005	Quality management systems – Fundamentals and Vocabulary	Third	2005-09-15	Preliminary work item under consideration	C
ISO 9001:2008	Quality management systems – Requirements	Fourth	2008-11-15	New edition published	A
ISO 9004:2000	Quality management systems – Guidelines for performance improvements	Second	2000-12-15	Revision in progress	B
ISO 10001:2007	Quality management – Customer satisfaction – Guidelines on codes of conduct for organizations	First	2007-01-12		C
ISO 10002:2004	Quality management – Customer satisfaction – Guidelines for complaints handling in organizations	First	2004-07-01		C
ISO 10003:2007	Quality management – Customer satisfaction – Guidelines for dispute resolution external to organizations	First	2007-01-12		C
ISO 10005:2005	Quality management - Guidelines for quality plans	Second	2005-06-01		C
ISO 10006:2003	Quality management - Guidelines for quality management in projects	Second	2003-06-15		B
ISO 10007:2003	Quality management - Guidelines for configuration management	Second	2003-06-15		C
ISO 10012:2003	Measurement management systems- Requirements for measurement processes and measuring equipment	Second	2003-04-14		B
ISO/TR 10013:2001	Guidelines for quality management system documentation	Second	2001-07-15		C
ISO 10014:2006	Quality management – Guidelines for realizing financial and economic benefits	First	2006-07-01		B
ISO 10015:1999	Quality Management: Guidelines for training	First	1999-12-15		C
ISO/TR 10017:2003	Guidance on statistical techniques for ISO 9001:2000	Second	2003-05-15		C
ISO 10019:2005	Guidelines for the selection of quality management system consultants and use of their services	First	2005-01-05		C
ISO/TS 16949:2002	Quality management systems, Automotive Suppliers, Particular requirements for the application of ISO 9001:2000	Second	2002-03-01	Amendment in progress	A
ISO 19011:2002	Guidelines on quality and/or environmental management systems auditing	First	2002-10-01	Revision in progress	C
ISO Brochure: 2008	Selection and Use of ISO 9000 - TC 176 N613R1	Second	2008-01	Online version – ISO website	C
ISO Brochure	Quality Management Principles and Guidelines on their Application - TC 176 N595	First	2000-11	Online version – ISO website	C
ISO Handbook:2002	ISO 9001 for Small Businesses - What to do: Advice from ISO/TC 176	Second	2002-07	Revision in progress	B

2. Standards or documents under development

Standard/ document	Title	Edition	Development stage	Comment	MSS Type
ISO 9004	Managing for the sustained success of an organization – A quality management approach	Third	DIS	FDIS to be issued mid-2009	B
ISO/TS 10004	Guidelines for monitoring and measuring customer satisfaction	First	CD	CD 3 issued late 2008	C
ISO 10018	Quality management - Guidelines on people involvement and competences	First	WD	Working draft under development	C
ISO/TS 16949	Quality management systems, Automotive Suppliers, Particular requirements for the application of ISO 9001:2008	Third	DTS	Final draft for ballot	A
ISO Handbook	ISO 9001 for Small Businesses - What to do: Advice from ISO/TC 176	Third	Draft	Draft under preparation	B

[Development sequence: 1. New Work Item (NWIP); 2. Working Draft (WD); 3. Committee Draft (CD); 4. Draft International Standard (DIS); 5. Final Draft International Standard (FDIS); 6. Published International Standard, or Technical Report (TR), or Technical Specification (TS)]



3. Superseded / Withdrawn standards and documents

Standard/ document	Title	Edition	Publication Date	Comment	MSS Type
ISO Brochure:1991	Vision 2000	First	1991	Superseded by ISO/TC 176 document: Horizon 2010	C
ISO Brochure:1994	Selection and Use of ISO 9000	First	1994	Superseded by revised version in 2000	C
ISO 8402:1986	Quality - Vocabulary	First	1986-06-15	Superseded by ISO 8402:1994	C
ISO 8402:1994	Quality management and quality assurance - Vocabulary	Second	1994-04-01	Superseded by ISO 9000:2000	C
ISO 9000:1987	Quality management and quality assurance standards – Guidelines for selection and Use	First	1987-03-15	Superseded by ISO 9000-1:1994	C
ISO 9000:2000	Quality management systems – Fundamentals and Vocabulary	Second	2000-12-15	Superseded by ISO 9000:2005	C
ISO 9000-1:1994	Quality management and quality assurance standards Part 1: Guidelines for selection and use	First	1994-07-01	Superseded by ISO 9000:2000 and by ISO Brochure: Selection and Use:2000	C
ISO 9000-2:1993	Quality management and quality assurance standards - Part 2: Generic guidelines for the application of ISO 9001, ISO 9002 and ISO 9003	First	1993-06-01	Superseded by ISO 9000-2:1997	B
ISO 9000-2:1997	Quality management and quality assurance standards - Part 2: Generic guidelines for the application of ISO 9001, ISO 9002 and ISO 9003	Second	1997-06-15	Withdrawn	B
ISO 9000-3:1991	Quality management and quality assurance standards - Part 3: Guidelines for the application of ISO 9001 to the development, supply and maintenance of software	First	1991-06-01	Superseded by ISO 9000-3:1997	B
ISO 9000-3:1997	Quality management and quality assurance standards - Part 3: Guidelines for the application of ISO 9001:1994 to the development, supply, installation and maintenance of computer software	Second	1997-12-15	Superseded by ISO 90003:2004; now managed by ISO/IEC JTC1/SC7	B
ISO 9000-4:1993	Quality management and quality assurance standards - Part 4: Guide to dependability programme management	First	1993-04	Revised as IEC 60300-1 by IEC/TC 56. Withdrawn as ISO 9000-4	B
ISO 9001:1987	Quality systems - Model for quality assurance in design/ development, production, installation and servicing	First	1987-03-15	Superseded by ISO 9001:1994	A
ISO 9001:1994	Quality systems - Model for quality assurance in design, development, production, installation and servicing	Second	1994-07-01	Superseded by ISO 9001:2000	A
ISO 9001:2000	Quality management systems – Requirements	Fourth	2000-12-15	Superseded by ISO 9001:2008	A
ISO 9002:1987	Quality systems - Model for quality assurance in production and installation	First	1987-03-15	Superseded by ISO 9002:1994	A
ISO 9002:1994	Quality systems - Model for quality assurance in production, installation and servicing	Second	1994-07-01	Superseded by ISO 9001:2000	A
ISO 9003:1987	Quality systems - Model for quality assurance in final inspection and test	First	1987-03-15	Superseded by ISO 9003:1994	A
ISO 9003:1994	Quality systems - Model for quality assurance in final inspection and test	Second	1994-07-01	Superseded by ISO 9001:2000	A
ISO 9004:1987	Quality management and quality system elements – Guidelines	First	1987-03-15	Superseded by ISO 9004-1:1994	B
ISO 9004-1:1994	Quality management and quality system elements – Part 1: Guidelines	First	1994-07-01	Superseded by ISO 9004:2000	B
ISO 9004-2:1991	Quality management and quality system elements - Part 2: Guidelines for services	First	1991-08-01	Superseded by ISO 9004:2000	B
ISO 9004-3:1993	Quality management and quality system elements - Part 3: Guidelines for processed materials	First	1993-06-15	Superseded by ISO 9004:2000	B
ISO 9004-4:1993	Quality management and quality system elements - Part 4: Guidelines for quality improvement	First	1993-06-15	Superseded by ISO 9004:2000	C
ISO 10005:1995	Quality management - Guidelines for quality plans	First	1995-09-15	Superseded by ISO 10005:2005	C
ISO 10006:1997	Quality management - Guidelines to quality in project management	First	1997-12-15	Superseded by ISO 10006:2003	B
ISO 10007:1995	Quality management -	First	1995-04-15	Superseded by ISO	C



Standard/ document	Title	Edition	Publication Date	Comment	MSS Type
	Guidelines for configuration management			10007:2003	
ISO 10011-1:1990	Guidelines for Auditing Quality Systems - Part 1: Auditing	First	1990-12-15	Superseded by ISO 19011:2002	C
ISO 10011-2:1991	Guidelines for Auditing Quality Systems - Part 2: Qualification criteria for Auditors	First	1991-05-01	Superseded by ISO 19011:2002	C
ISO 10011-3:1991	Guidelines for Auditing Quality Systems - Part 3: Management for Audits	First	1991-05-01	Superseded by ISO 19011:2002	C
ISO 10012-1:1992	Quality Assurance requirements for measuring equipment - Part 1: Metrological confirmation system for measuring equipment	First	1992-01-15	Combined into single ISO 10012.	A
ISO 10012-2:1997	Quality Assurance for measuring equipment - Part 2: Guidelines for the control of measurement processes	First	1997-09-15	Combined into single ISO 10012.	B
ISO 10013:1995	Guidelines for developing Quality Manuals	First	1995-03-15	Superseded by ISO/TR 10013:2001	C
ISO/TR 10014:1998	Guidelines for managing the economics of quality	First	1998-08-01	Superseded by ISO 10014:2006.	C
ISO/TR 10017:1999	Guide to the application of Statistical Techniques in the ISO 9000 family of standards	First	1999-09-01	Revised edition Approved for publication	C
ISO/TS 16949:1999	Quality Systems, Automotive Suppliers, Particular requirements for the application of ISO 9001:1994	First	1999-03-01	Superseded by ISO/TS 16949:2002	A
ISO Handbook: 1996	ISO 9000 for Small Businesses - What to do: Advice from ISO/TC 176	First	1996-05	Superseded by ISO Handbook:2002	B